

DIGITAL MARKETING PROFESSIONAL

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Intelligent digital marketing and communications specialist with 5 years' experience in digital technology systems and more than 10 years' experience in the communications and marketing industry. A proven ability in graphic design, creative artwork, multimedia, web design, content creation and high-level communication skills.

A highly organised team member, with great attention to detail and a laser focus on completing tasks and deadlines as well as an ability to problem solve to find the best resolution.

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EDUCATION

2020

Recipe for SEO Success

Kate Toon

2009

Graduate Certificate

Professional Communications

Western Sydney University

2003

Bachelor of Media (Print)

Macquarie University

SKILLS

Illustrator

Photoshop

InDesign

MS Office

Wordpress

EMPLOYMENT HISTORY

2018 Now

Freelance

ow / Kristy Wright Digital

Duties:

- Website/Graphic design
- Research and content development including design, write, edit and publish a range of communications including flyers, newsletters, social media content, reports and briefs.
- Maintain excellent communication between clients and deliver projects on deadline
- · Provide technical/digital solutions and support

Achievements:

- Excelled in customer satisfaction and repeat business
- Skilled clients in website management and digital information systems
- Supported clients transitioning into the digital business space

2017 2020

Administration & Marketing Manager

Noosa Holistic Health, Circle Wellness Clinic & Coolum Beach Wellness Hub

Duties:

- Answer and direct phone calls
- Data entry
- Website maintenance, social media and newsletters

Achievements:

- Improved administration processes and systems
- Streamlined database and enhanced data accuracy
- · Upgraded and maintained the website



EXPERTISE

- · Web Design & Development
- · Project Management
- · Content Creation
- · Digital Marketing
- · Graphic Design
- · Photography
- * Videography
- Social Media Management
- Search Engine Optimisation
- · Communications (traditional)
- · Communications (digital)
- · Administration

EMPLOYMENT HISTORY

(CONTINUED)

2013 2008

Media Officer

University of Western Sydney

Duties:

- Research, write and publish press releases and articles
- · Write and disseminate regular client reports
- Handle internal/external enquiries

Achievements:

- Designed and implemented a media clipping system
- Trained academics on how to respond to media interviews
- Maintained accurate and up-to-date records/files

2008 2007

Promotions Assistant

Blacktown City Council

Duties:

- Contributed to the design, development, production and distribution of all advertising material
- Managed time and outcomes against agreed expense and income budgets
- Assisted with customer surveys, program evaluations and provide constructive feedback on survey results
- Assisted in the development and implementation of an annual marketing and promotions plans and reports

Achievements:

- Designed and implemented a calendar of events
- Maintained effective customer relationships with regular user groups, sponsors, partners and local media

SKILLS

Communication – experience in working with deadlines, quickly producing copy, public speaking, building and maintaining rapport with clients, providing background documents/reports, management of information systems.

Technology – Graphic Design, Photography, Adobe Creative Suite, Microsoft Office Suite, Understanding of Content Management Systems (Wordpress) and database management.

REFERENCES



Rachel O'Brien

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Silke Herwald

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Melanie Morson

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